

Dear Tylor:

Please know that we would be happy to recommend Blue River Custom Builders and you personally to any perspective client.

When we first came to you, based on a personal recommendation from a colleague, we were wary of building a fully custom house. Because we had mixed experience with building a house before with another builder, we were unsure how long and difficult the process would be this time. You assured us from the beginning that you would make construction as seamless and stress-free as possible. And you definitely kept your word! The house was completed in much shorter time and with much better overall quality than experienced previously.

Your honest and knowledgeable advice helped us make a variety of good decisions, from choosing a good floor plan, to picking the right foundation, to selecting interior and exterior colors, to landscaping. In those selections, which we knew or cared little about, you steered us towards practical and quality choices, without pressuring us into expensive ones. In those matters which were very important to us, you waited patiently for us to consider all the choices and make our decisions.

Notably, when problems arose, as they inevitably do in any complex project, you resolved any issues quickly, in a fair manner and with a smile. That made us feel confident that whatever our concerns are they will be addressed.

Once the house was finished and we moved in, you kept in touch and continued addressing problems as they arose, even beyond the customary 1-year period.

Overall, we had a very positive experience and would gladly provide references for your future projects.

Best regards,

Anatoly Baumstein & Svetlana Kryukova